



360° Desktop Management Services

MindShare 360° enables enterprises to proactively secure, manage inventory and support desktops from a central location.

- Asset and Inventory Management
- Software Deployment
- Patch Management
- Spyware & Anti Virus Management
- Standard Desktop Environment & Desktop Hardening
- Disk De-fragmentation, Temporary file deletions
- Hard Disk Monitoring
- Remote Management & Power Management
- Ticketing System
- The CIO Dashboard

MindShare 360° Desktop Management Services

Desktop today has evolved from being a mere computing device to the most important and yet vulnerable knowledge repository of an organization. Managing a desktop is very challenging as the boundaries between security management, application management, inventory management and information management have crossed each other. MindShare 360° Desktop Management Services takes a holistic view of the entire gamut of areas that affect your organization's desktops and manages them as an end-to-end desktop management service. The objective of the service is to significantly reduce the total cost of desktop and application ownership by enabling enterprises to proactively secure, manage, inventorise and support desktops from a central location.

SERVICE MODULES AND BENEFITS

Asset and Inventory Management

Take control of your IT asset hardware and software. Know the exact inventory and ensure software compliance.

Software Deployment

Deploy client applications, software packages, instantly. Save on manual rollouts and errors.

Patch Management, Spyware & Anti Virus Management

Reduce desktop vulnerability and decrease downtime. Increase productivity and business.

Standard Desktop Environment & Desktop Hardening

Maintain a standard desktop environment. Remove unwanted software and disable unwanted hardware. Increase security and adhere compliance.

Disk Defragmentation, Temporary File Deletions,

Hard Disk Monitoring

Increase hard disk life. Improve desktop performance. Be predictable.

Remote Management and Power Management

Remote troubleshooting helps minimal user disturbance. Save on power and electricity and reduce operations expenses.

Ticketing System

Get a comprehensive ITIL based ticketing system for users to log desktop problems. Track tickets and monitor SLA.

The CIO Dashboard

Comprehensive reporting on desktop performance, patch and vulnerability, SLA Management and executive reporting in a click of a mouse.

HIGHLIGHTS

24 X 7 Network Operations Center (NOC) for "proactive preventive maintenance service".

No investment in an enterprise monitoring & management tool and ticketing system.

Decrease your average downtime per desktop.

Reduction of your operational costs.

Comprehensive reports on inventory and preventive maintenance activities.

Proactive approach.

Improve quality of life.
Rely on the MindShare NOC and experience better quality of life during weekends, holidays, and office and non-office hours.

We also work with you in identifying and resolving Application Compatibility issues.

Interested in our 360° Desktop Management Service?

CALL NOW India +91 9899986452 | Middle East +971 566918744 | North America +1 646 845 9595