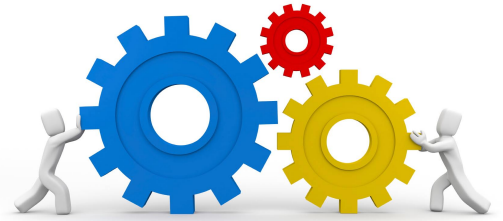




## 360° Server Management Services

MindShare Server and Application Management provides cost effective services and manages your infrastructure in totality.

- Asset and Inventory Management
- 24x7, 365 Days Monitoring and Alerting
- Scientific and Proactive Monitoring
- Proactive Remediation
- Server Administration
- Patch Management, Anti Virus Management
- Software, Applications and Service Pack Deployment
- Ticketing System
- The CIO Dashboard



# 360° Server Management Services

Server infrastructure is a key component in the strategies of enterprises today. Enterprises look toward server management services to provide a competitive advantage. A robust IT infrastructure enables efficient delivery of services and improves overall business performance. MindShare offers 360° server management services to proactively manage servers. By using tools which meet compliance standards, maintain service levels and ensuring system security, MindShare offers 360° server management services increase an IT organization's efficiency and effectiveness while minimize the cost of server ownership.

## SERVICE MODULES AND BENEFITS

### **Asset and Inventory Management**

Take control of your IT asset hardware and software. Know the exact count and save money.

### **24x7, 365 Days Monitoring and Alerting**

Have your servers monitored all days through the year. No holidays, no breaks. Have instant alerting in critical conditions.

### **Scientific and Proactive Monitoring**

Get a proven ITIL best practices methodology and technology tools for pro-active monitoring, alerting and managing your server environment.

### **Proactive Remediation**

Remote troubleshooting involves instant response times and proactive management.

### **Server Administration**

Server health checks, performance checks and audits on a regular basis.

### **Patch Management, Anti Virus Management**

Reduce vulnerability and decrease downtime. Increase productivity and business.

### **Software, Applications and Service Pack Deployment**

Save on manual rollouts and errors. Increase efficiency.

### **Ticketing System**

Get a comprehensive ITIL based ticketing system for users to log problems. Track tickets and monitor SLA.

### **The CIO Dashboard**

Comprehensive reporting on server and applications trend reports, performance reports, patch and vulnerability, SLA Management and executive reporting in a click of a mouse.

## HIGHLIGHTS

24 X 7 Network Operations Center (NOC) for "proactive monitoring, management & administration".

No investment in a enterprise monitoring & management tool and ticketing system.

Increase technology availability

Reduction of your operational costs.

Comprehensive reports on inventory and preventive maintenance activities.

Proactive approach.

Improve quality of life.

Rely on the MindShare NOC and experience better quality of life during weekends, holidays, and office and non-office hours.

We also work with you in identifying and resolving Application Compatibility issues.

## Interested in our 360° Server Management Service?

**CALL NOW** India +91 9899986452 | Middle East +971 566918744 | North America +1 646 845 9595